

28th August 2017.

Dear Parents,

The collapse of R.J. McCarthy the company who had owned Neat Uniforms this past December left the schools Neat Uniforms has served, some for as many as 28 years in a difficult position.

The employees were left scrambling and suppliers who had taken losses were concerned. Since that time, a lot has occurred to rectify the issues and we are pleased to reassure you Neat Uniforms is very much back on stable ground.

We are truly humbled by the trust your school has put in us and be assured that the Principal has been made aware some suppliers are late shipping us goods that would have normally been ordered in January for May delivery to us to ensure timely delivery to you.

We wish to assure you that every effort is being made to deliver every garment ordered and all exchanges, returns and refunds will be absolutely completed to your satisfaction.

We understand that has been frustrating getting through to us by phone for which we sincerely apologize. We are requesting that you email us instead at info@neatuniforms.ca Either way, we are responding to both, calls and emails as fast as we can.

Neat Uniforms has been serving this community for 30 years and will continue to do so for many years to come. We will be making sweeping changes to ensure minimal inconvenience and speedy delivery after this busy season is over.

We thank you all once again for your kind patience.

The Team at Neat.